**LYSANDER AUTO RENTALS**

**Terms and Conditions**

Welcome to LYSANDER AUTO RENTALS. By accessing and using our website and renting a vehicle from us, you agree to the following Terms and Conditions.

**Eligibility**

* Renters must meet the minimum age requirement specified to drive in Ghana which is 18 years old.
* A valid driver’s license issued in Ghana of residence is required. International renters may need an International Driving Permit (IDP).
* When booking or picking up, a valid credit or debit card in the renter’s name must be presented.

**Booking and Payment**

* Reservations are subject to vehicle availability.
* Payments are due at the time of booking or vehicle pickup, as specified.
* Any additional charges (e.g. late returns, fuel, damages, etc.) will be billed to the payment method on file.
* Cancellation fees may apply. Refer to our Cancellation Policy for details.

**Vehicle Use**

* Vehicles must only be used for lawful purposes and in compliance with local traffic laws.
* The renter is prohibited from:
* Subleasing or transferring the vehicle.
* Driving under the influence of alcohol, drugs, or any impairing substances.
* Using the vehicle for racing, towing, or off-road driving (unless permitted).
* Only authorized driver(s) listed in the rental agreement are permitted to operate the vehicle.

**Insurance and Liability**

* Basic insurance coverage may be included in the rental. Additional coverage options can be purchased.
* The renter is liable for any damages, theft, or loss of the vehicle unless covered by insurance.
* Renters must notify the Company immediately in case of an accident, damage, or mechanical issue.

**Vehicle Return**

* Vehicles must be returned on the agreed date, time, and location specified in the rental agreement.
* Late returns may incur additional fees.
* The vehicle must be returned in the same condition as at the time of pickup, with the same fuel level unless otherwise agreed upon.

**Cancellation and Refunds**

* Cancellations made 10-15 hours after booking qualify for a full refund.
* Cancellations made within 3-5 hours of pickup do not qualify for a refund.
* No-shows or late cancellations may result in forfeiture of payments.
* Refund processing times depend on the payment method used.

**Privacy and Data Use**

* The Company collects and uses personal data following our Privacy Policy.
* By using our services, you consent to the collection and processing of your information as outlined.

**Dispute Resolution**

* Any disputes arising from these Terms will be governed by the laws of Ghana.
* Disputes shall first be attempted to resolve through negotiation; if unresolved, they will be submitted to binding arbitration or a competent court.

**Changes to Terms**

The Company reserves the right to modify these Terms at any time. Updates will be posted on this website, and continued use of the services constitutes acceptance of the changes.

**Contact Us**

* Email: [lyasanderautorentals@gmail.com](mailto:lyasanderautorentals@gmail.com) (customize the email with ‘info’)
* Phone: 0534775141
* Address: EJISU, LAST FLOOR, NASONA FILLING STATION